Track your Baxter UPS Shipment



Baxter Healthcare Corporation's foremost commitment is to ensure customers and patients have the products and solutions needed to perform PD therapy. While the majority of deliveries are made by dedicated Baxter drivers, commercial carriers can sometimes be used.

Use the steps on the back to track your UPS shipment. All you need is your Baxter Patient Number.

Questions?

Baxter's **HomeCare Services (HCS)** team can be reached by calling **1-800-284-4060** Monday through Friday during the following business hours:

Eastern Standard Time	8:00 am - 7:00 pm
Central Standard Time	7:00 am - 6:00 pm
Mountain Standard Time	6:00 am - 5:00 pm
Pacific Standard Time	5:00 am - 4:00 pm

<u>Note</u>: Please advise your Baxter HCS representative if you would prefer to communicate with Baxter in Spanish.

Por favor avisale a su representante si prefiere comunicarse con Baxter en español.





Track your Baxter UPS Shipment

If you have a delivery arriving by UPS, you can track your UPS shipment with a click of a button.

It's as easy as 1,2,3!

STEP 1

- Log on to: www.livenow.info/ currenthomepatients
- Click "Track your UPS Shipments"



STEP 2

- Enter your Baxter Patient Number
- Enter the code shown
- Click "Submit"





STEP 3

- Your UPS Tracking Number and Order Date(s) will appear
- Simply click the tracking number and you will be linked to the UPS website for information about that shipment



Visit www.livenow.info to get started!

Click "Learn More" under "Current Baxter Home Patients" on the righthand side and then scroll down to track your UPS shipments.

